

SEC 8 / 2018-19

10<sup>th</sup> May 2018

The General Manager, DCS – CRD BSE Limited Corporate Relationship Department 1st Floor, New Trading Ring Rotunda Building, P J Towers Dalal Street, Fort, MUMBAI - 400 001 Scrip Code: **500114** 

The General Manager, DCS – CRD National Stock Exchange of India Ltd Exchange Plaza, Bandra-Kurla Complex, Bandra (East), MUMBAI - 400 051 Symbol: TITAN

Dear Sirs,

#### Sub: Quarterly and Annual earnings presentation

Further to our communication dated on 7<sup>th</sup> May 2018, attached is a copy of the investor presentation regarding quarter and annual earnings as required under Regulation 30 of SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015.

Yours truly, For TITAN COMPANY LIMITED

A R Rajaram Vice President - Legal & Company Secretary

Titan Company Limited

'INTEGRITY' No.193, Veerasandra, Electronics City P.O Off Hosur Main Road, Bengaluru - 560 100 India, Tel : 91 80 - 67047000, Fax : 91 80 - 67046262 Registered Office No. 3, SIPCOT Industrial Complex Hosur 635 126 TN India, Tel 91 4344 664 199, Fax 91 4344 276037, CIN: L74999TZ1984PLC001456 www.titan.co.in

#### A TATA Enterprise



## **Titan Company Limited**

**Delivering value by creating brands** 

Earnings Presentation – Q4 and Full Year, FY '18 10<sup>th</sup> May, 2018

## Disclaimer

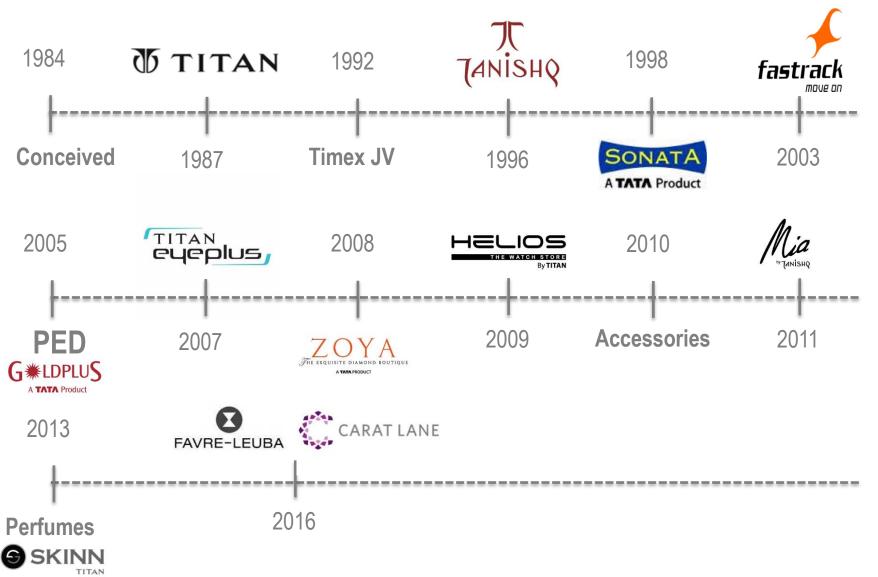


Certain statements are included in this release which contain words or phrases such as "will," "aim," "will likely result," "believe," "expect," "will continue," "anticipate," "estimate," "intend," "plan," "contemplate," "seek to," "future," "objective," "goal," "project," "should," "will pursue" and similar expressions or variations of these expressions that are "forward-looking statements." Actual results may differ materially from those suggested by the forward-looking statements due to certain risks or uncertainties associated with our expectations with respect to, but not limited to, our ability to implement our strategy successfully, the market acceptance of and demand for our products, our growth and expansion, the adequacy of our allowance for credit to franchisees, dealers and distributors, technological changes, volatility in income, cash flow projections and our exposure to market and operational risks. By their nature, certain of the market risk disclosures are only estimates and could be materially different from what may actually occur in the future. As a result, actual future gains, losses or impact on net income could materially differ from those that have been estimated.

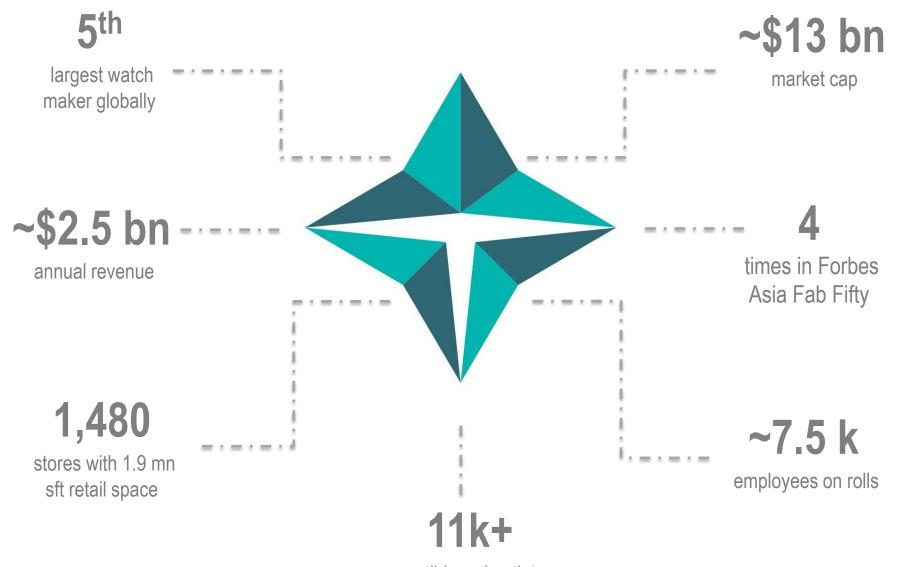
In addition, other factors that could cause actual results to differ materially from those estimated by the forward-looking statements contained in this document include, but are not limited to: general economic and political conditions in India and the other countries which have an impact on our business activities; inflation, unanticipated turbulence in interest rates, foreign exchange rates, the prices of raw material including gold and diamonds, or other rates or prices; changes in Indian and foreign laws and regulations, including tax and accounting regulations; and changes in competition and the pricing environment in India. The Company may, from time to time make additional written and oral forward-looking statements, including statements contained in the Company's filings with SEBI and the Stock Exchanges and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company, to reflect events or circumstances after the date thereof.

## The Journey





## **Titan Today**



mutli-brand outlets that sells our watches

## **Our Strengths**





#### **Design and Development**

800+ New time products every yearreddot Award to 2 Edge watchesDifferentiated Jewellery CollectionsCustomized lenses with 3D visual mapping

#### Manufacturing

12 Manufacturing and assembly facilities State of the art Karigar Centres for Jewellery Components exported to Swiss watch makers 3600+ employees engaged in factories

#### **Brand Building**

Sonata: India's largest selling watch brand Fastrack: India's largest youth brand Tanishq: India's leading Jewellery brand Raga: Exclusive women's watch brand

#### **Retail and Customer Service**

Exceptional Customer Experience Merchandising Effectiveness Impactful Retail Identities Engagement of store staff Extensive After Sales Service network

## **Our Brands**

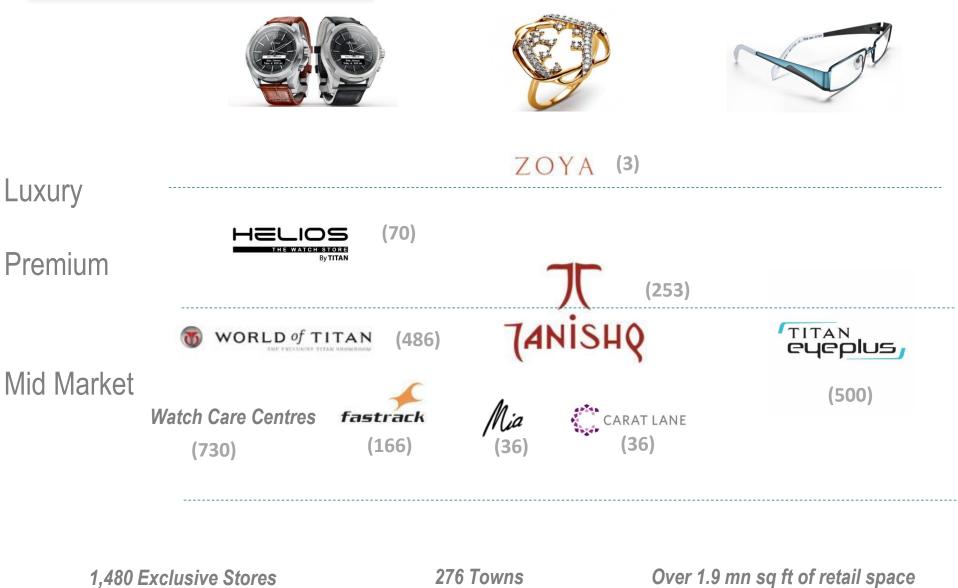


			Job Contraction	<b>BKINN</b>
Luxury	FAVRE-LEUBA	ΖΟΥΑ		
Premium	NEBULA xv[ys]	7		
Mid Market	TITAN	ZANISHQ	ritan eyeplus	<b>S</b> KINN
	<b>Toos</b> fastrack	Mia CARAT LANE		TITAN
Mass Market	SONATA			

A TATA PRODUCT

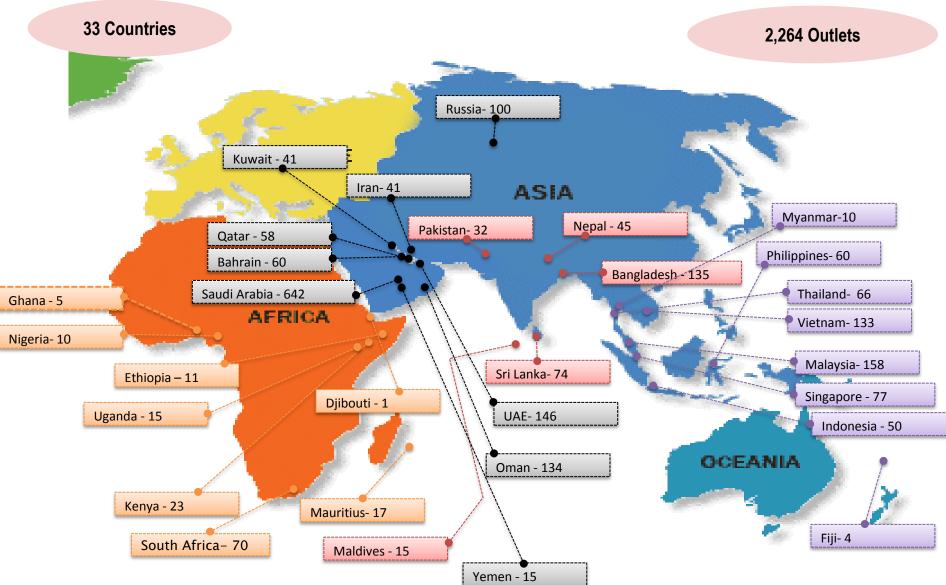
## **Our Exclusive Brand Outlets (EBO) Network**





## **International Presence**

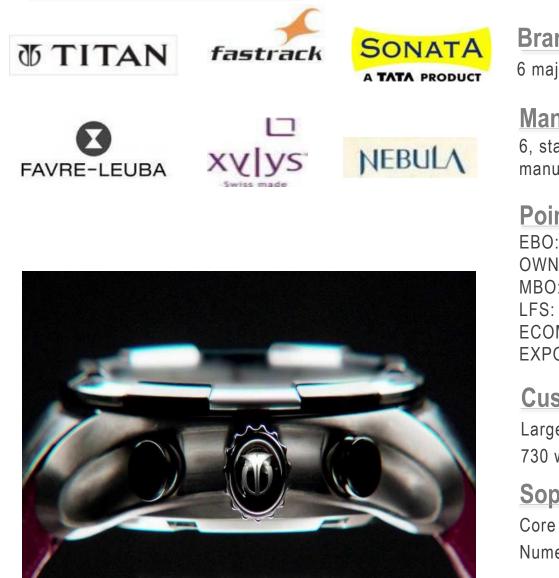




\*Titan Watches are now available in USA through ecommerce partners

## **Watches**





#### **Brands**

6 major in-house brands & 6 licensed brands

#### <u>Manufacturing</u>

6, state of the art, watch and component manufacturing/assembly plants

#### **Points of Sale**

EBO: World of Titan, Fastrack Stores **OWN MBO: Helios** MBO: present across 11k+ dealers/ MBOs LFS: Large format departmental stores ECOM: www.titan.co.in and market places EXPORTS: 2,264 pos in 33 countries

#### **Customer Service**

Largest network of exclusive service centers 730 watch care centers in 277 towns

#### Sophisticated Design & Development

Core strength: Industrial, Retail and Graphic design Numerous international award-winning designs

## **Watches**











Sonata Super Fibre: For the young and active

> Fastrack: For those who wear their attitude on their wrist

Fastrack Reflex Acivity Tracker Band: Geared up for Action

> Nebula: A collection of watches crafted from solid gold



Titan We: Smarter. By far.



Zoop: for the imaginative, talented and energetic child of today



Xylys: Swiss made watches, Crafted for Connoisseurs



## Watches Manufacturing





Watch factory, Hosur



Watch Assembly







## WORLD OF TITAN

486 showrooms (Net 12 additions in FY'18) 224 towns – 411k sft



## FASTRACK STORES

166 showrooms (Net 11 additions in FY '18) 83 towns – 92k sft



## **HELIOS STORES**

70 showrooms (Net 21 additions in FY '18) 33 towns – 67k sft









## Jewellery



# JC VHSINAJ







CARATLANE ZOYA



#### Brands

TANISHQ: flagship brand ZOYA: luxury segment play MIA: Tanishq sub-brand for work wear jewellery CARATLANE: a Tanishq partnership, ecommerce brand

## Manufacturing

Studded jewellery manufactures mostly in-house Plain gold jewellery mostly outsourced 4 manufacturing facilities 4 state of the art karigar centers: Industry best practice

#### **Points of Sale**

Largest jewellery retailer in the country Jewellery sales through EBO and ecommerce EBO: Tanishq, Mia, Caratlane Ecommerce: www.titan.co.in and www.caratlane.com

#### Design Excellence

Key product differentiator Capability for in-house design of many collections

#### Jewellery











Diamond and Gemstone Jewellery

View Collection O







Inspired by blue. Crafted with passion. Infraed with joy. And designed for eternal love. collection, Zoya gives the Indian bride all the radiance she needs to of a wonderful journey, with spectacular diamonds in both



## Jewellery













## Tanishq Stores

256 showrooms (Including 3 Zoya stores) Net 45 Tanishq stores and 1 Zoya store added in FY'18, including 22 erstwhile Gold Plus stores (138k sft added in FY'18) 159 towns – 101k sft



## Mia Stores

36 stores across 15 cities (~9k sq ft)



## **Carat Lane Stores**

36 showrooms across 13 towns (~24k sq ft)





**EXCHANGE AND GET** 100% **VALUE FOR YOUR OLD** GOLD.

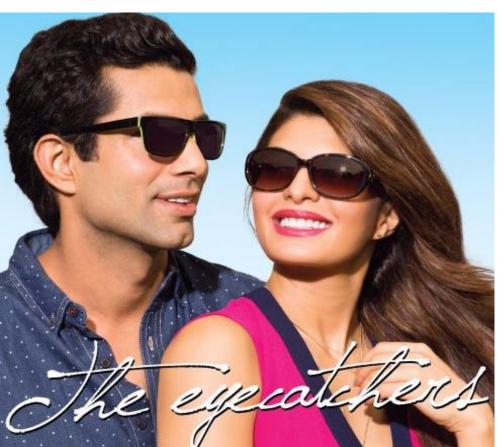
## **Eye Wear**



## TITAN **eyepius**







#### Brands

TITAN EYE PLUS: Retail brand TITAN: main in-house frames and lenses brand FASTRACK and GLARES: in-house sunglasses brand LICENSED BRANDS: for frames and lenses

#### Manufacturing

State of the art lens lab in Chikkaballapur Satellite lens labs in major cities to improve turn around time

Frame manufacturing facility to commence operations soon

#### **Points of Sale**

TITAN EYE PLUS: India's largest optical retail chain Sunglasses sales through departmental store kiosks and MBO format also

#### **Differentiators**

Zero-error testing Vision check online Remote eye testing at stores Tie-up with Sankar Nethralaya for training of store staff and optometrists







## SUNBLOCKS COLLECTION



## Titan Eye Plus Stores

500 showrooms (Net 52 additions in FY'18) 218 towns – 331k sft

## Fragrance





#### Brands

#### SKINN by Titan

Fine French perfumes at very attractive price points Entry into body mist category in FY 18- Skinn Kissed

#### Manufacturing

Manufactured in France by celebrated perfumers, and distilled from the finest ingredients Bottled in France and India

#### **Points of Sale**

Sold through World of Titan Channel, key departmental store chains and Ecommerce One of the highest selling perfumes in all departmental stores Plans to strengthen the distribution further in the coming year Packaging innovations for trial and gifting

#### Differentiators

Exceptional fragrances at a very attractive price point Similar products from international competition at very high price points Domestic branded competition almost non existent **Titan Company Limited** 



## **Q4** Performance



## **Financial statements**

Exceptional/one off items

• Provision for impairment for investments in Favre Leuba made for Rs 75 crores – triggered by slower than expected take off

Change in disclosure

- Gold on loan now separately disclosed on the face of the Balance Sheet. Previously they were included in Trade Payables.
- Commission to management agencies (L2) was previously netted off from Sales but is now being shown separately under Selling and Distribution expenses. Revenues are higher by Rs 302 cr for the year and previous year numbers (Rs 244 cr) have also been reclassified



## **Q4 Background**

- The Company had one more good quarter with a good top line and an even better bottom line thanks to excellent performance by the jewellery and watch divisions.
- While top line growth is only close to 11%, it is muted to some extent in the Watches and Eyewear business as the erstwhile excise duty equivalent also gets subsumed in the revenue component
- PBT for FY 18 has grown 47% despite an ex-gratia provision for bonus to employees amounting to Rs 30 cr.
- Watches did very well despite the lack of an activation this quarter and Jewellery division's studded activation was a success, helping the company achieve higher gross margins
- The company's focus on cost control continues and has also contributed to higher EBIT margins.
- PBT margin at the company level is at a high of 11.1% for the quarter
- Tax rates are generally in line with the effective tax rate of the previous year.
- GST transition has been smooth and, other than for a temporary impact on the sunglasses business, has had a positive impact on business. However it increased the working capital by more than Rs 250 cr including GST refund claim of Rs 60 cr in northern units.
- The company also announced an ambition of Rs 50,000 cr top line (customer price) by 2022-23. The work on how to achieve this is being undertaken now.
- The Company added 114 stores with a retail space of 122k square feet in FY'18, on net basis
- The Board of Directors, in its meeting held on 10<sup>th</sup> May 2018, has proposed a dividend of Rs 3.75 per equity share



## **Q4 Background**

#### Jewellery

- Jewellery had good sales growth in Q4 FY'18 on the back of a very successful diamond jewellery activation as well as resounding reception to the revised gold exchange policy launched in March 2018 which is now even more attractive to customers
- The retail growth for the quarter of 19% for overall Jewellery division was therefore all the more satisfying and was in line with our expectations.
- Good gross margins and operating leverage resulted in the strong EBIT growth of 60% YoY.
- The division had laid out a strategy for growing to 2.5x of the FY'17 revenues, over 5 years on the back of strong play in wedding Jewellery segments, high have diamond studded Jewellery, market share gain in key markets with low market share, expansion of Golden Harvest Scheme and network expansion. FY'18 was the first year in the 2.5x journey and all the levers for growth have yielded excellent results.
- Jewellery division has extended its plan by one more year, along with an increase in targeted revenue and has set itself an aspiration of achieving 2.5x revenue growth, in next 5 years, over FY'18 revenues.
- 45 Tanishq (net) and 1 Zoya stores added in FY'18, including conversion of 20 Gold Plus stores to date, adding 137k square feet to Tanishq retail.



## Q4 Background

#### Watches

- FY'18 saw the resurgence in Watch sales on the back of recrafting of the strategy. Q4'18 growth was muted a this quarter did not have the benefit of Fastrack activation, compared to last year. We also undertook a consolidation of Redistribution stockists (one of the cost optimization measures identified) during the month of March, and that affected sales in the month too.
- The division launched a number of collections in Q4'18. Raga Twirl and Ladies Purple Valentine's collections were launched under the Titan umbrella while Varsity, Trendies and Valentines tees collections were launched under the Fastrack brand.
- FY'18 witnessed significant growth in E-commerce channel. Our brands were the fastest selling brands in the department stores (Large Format Stores). Sales growth of licensed brands was also very strong.
- The division added 12 WOTs, 11 Fastrack and 21 Helios stores adding upto 14,000 sq feet in FY'18.
- The division has embarked on an exciting tech enhanced product journey and a plethora of products are likely to be launched in this space in the coming financial year.

#### Eye Wear

- The Titan Eye Plus Business had overall and like-to-like retail growth of 10% and 1% respectively.
- The reported revenue was flat on account of excise component absorbed in reported revenue on account of GST implementation. The Sunglasses business declined by 16% in Q4 as it has a very high component of distribution and the distributors/dealers continue to remain vary about stocking this category despite the reduction in the GST rate to 18% from 28%
- GLASS LENS have been Introduced for the First time under brand Fastrack.
- Omni Channel : Caratlane has helped the division set up an endless Aisle and Ship from Store orders
- 52 stores measuring 37k sft were added in FY'18.



## **Q4 Background - Subsidiaries**

#### TEAL

- The quarter was an outstanding one for the division with revenues of Rs 117 cr being booked
- TEAL posted its highest ever revenues in FY 17-18 and also expanded its gross margin quite significantly, resulting is better profitability for the division
- The automation business grew by 22% but the Aerospace and Defence business declined as compared to previous year on account of significant delay in offtake by one of its largest customers facing technical difficulties in their latest product

#### Caratlane

- Caratlane's revenue growth has been robust over 60% for the year
- The losses for the year were also higher on account of investments in brand building and retail network expansion
- Caratlane added 22 stores to its network, in FY 17-18, taking the total store count to 36

#### Favre Leuba

- The reviews for the products launched have been very good.
- The Raider Bivouac 9000 won the Watchstars New Star award for the best new watch in 2018
- The major markets where the brand has been launched are Switzerland, Japan, Middle East, India and Hong Kong/ Taiwan
- The Company has invested adequately in marketing and advertising and will continue to do so to sustain its standing in the intensifying competition among Swiss brands
- However due to a difficult business environment and the time it takes to re-establish a brand, the revenues of Favre Leuba have been well below expectations which triggered the impairment in the financials of Titan Company Ltd



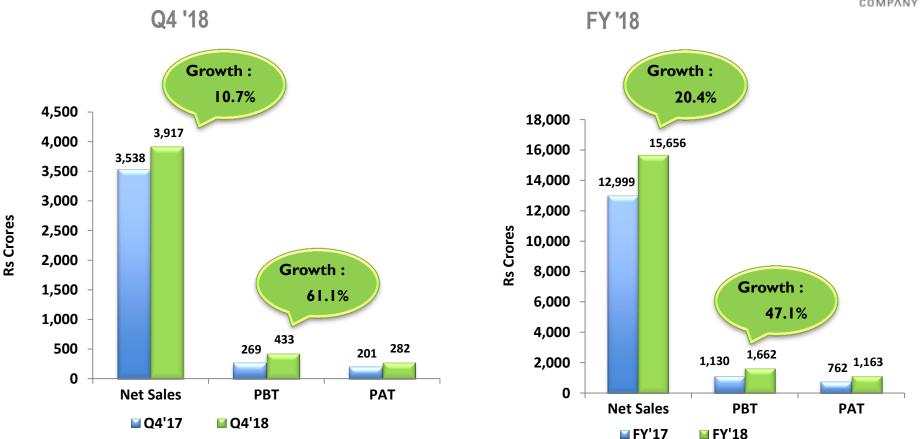
## Q4 FY '18 Retail Growth

	<u>Sales value</u> growth	<u>Like to like</u> _growth
World of Titan	(3)%	(4)%
Tanishq	19%	17%
Helios	32%	5%
Fastrack	1%	(6)%
LFS	14%	11%
Titan Eye+	10%	1%

Note – Retail growth is based on sales to consumers in the retail channel only and is at price to consumer whereas revenue recorded in financials is based on primary billing to L3 and trade channels and after netting payouts to channel partners

### **Company Performance Q4 '18- Standalone**

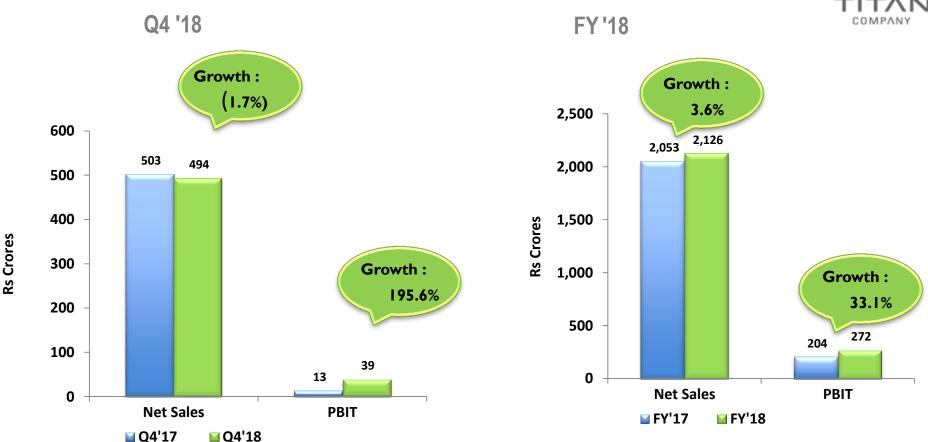




- While revenue grew by 10.7% in Q4'18, the profits grew by 61% on account of gross margin improvement (better product mix as well as a very successful diamond activation in Q4'18) combined with operating leverage.
- PBT above is before considering exceptional items of Rs.81 cr for Q4'18 (VRS Rs.6 cr, Impairment of investments in Favre Leuba AG Rs.75 Cr) and Rs.2 cr for Q4'17. For FY'18 exceptional items were Rs.92 cr as against Rs.96 cr for FY'17.
- PBT Margin for Q4'18 showed a healthy improvement to 11.1% from 7.6% in Q4'17.

#### Watches

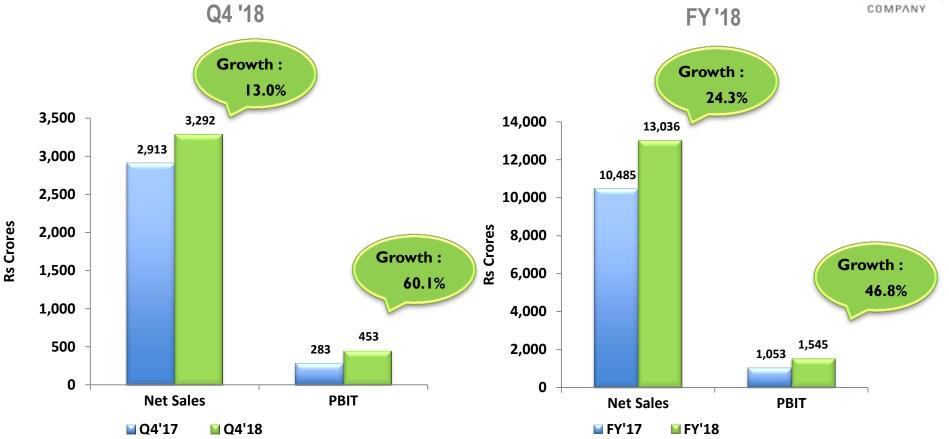




- Muted revenue growth in Q4'18 due to absence of Fastrack activation and one time impact of RS channel consolidation.
- Post adjustment of Excise Duty benefits in Previous Year, the growth would be 1% for Q4'18 and 7% for FY'18.
- PBIT above is before the impact of VRS of Rs.4 cr for Q4 FY'18 as against Rs.1 cr in Q4 FY'17 and Rs.14 cr for FY'18 as against Rs.66 cr for FY'17.
- PBIT margin of 12.8% for FY'18 is on the back of strong revenue growth, gross margin improvement and control on costs

#### Jewellery





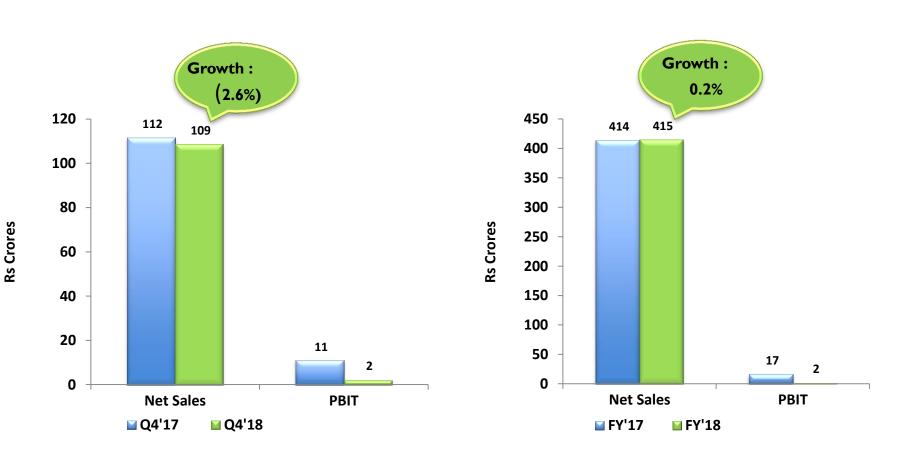
- Grammage growth is 6% for Q4 and 23% for FY'18.
- Improvement in plain gold jewellery product mix, high studded ratio (36% in Q4 FY' 18 as compared to 34% in Q4 FY' 17) and hedging gain of Rs 18 cr resulted in gross margin and profitability expansion
- PBIT above is before the impact of VRS of Rs.2 cr for Q4 FY'18 as against Rs.1 cr in Q4'17 and Rs.3 cr for FY'18 as against Rs.14 cr for FY'17

#### **Eye Wear**





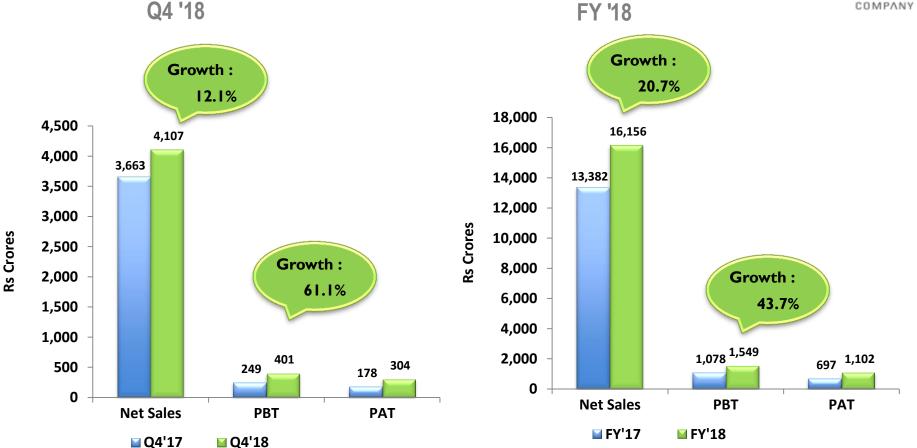
**FY'18** 



- Flat top line only because of Sunglasses business that declined by 16% for the quarter effect of GST continuing
- PBIT above is before VRS for the division of Rs.4 cr for FY'17

#### **Company Performance - Consolidated**

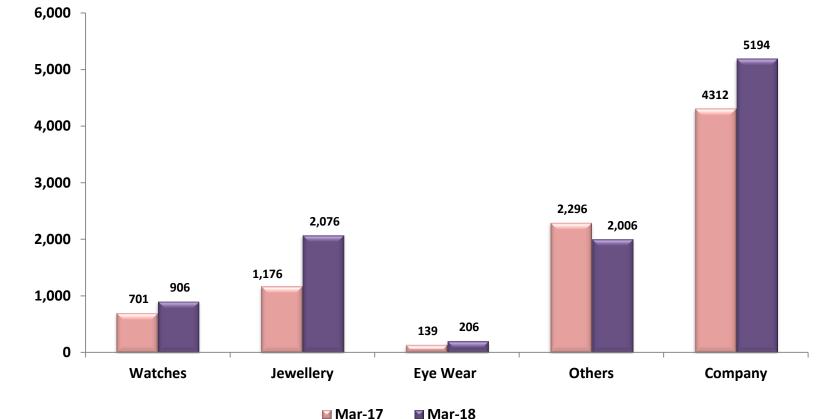




- Growth in revenues in Caratlane continues to be good and TEAL also showed very strong growth in FY'18.
- PBT figures are before VRS cost of Rs.16.6 cr for FY'18 and Rs.102.7 cr for FY'17.

### **Capital Employed**

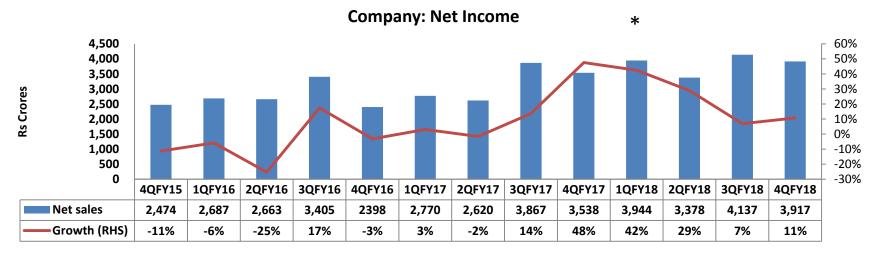




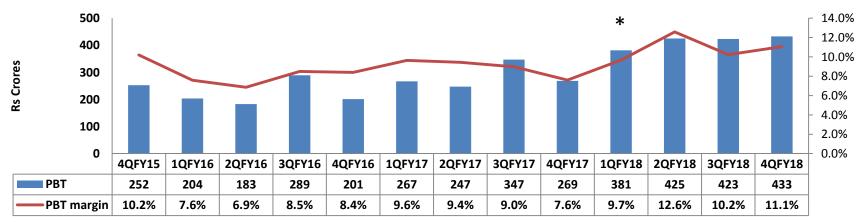
- Jewellery (and hence Company) capital employed increased due to the increase in inventory without a corresponding increase in Gold on loan with the significant increase in the gold purchased through exchange programs. Gold on loan contributes about 40% of gold purchased. We expect gold purchased under exchange programme to stabilise at this level and therefore cash generation to improve significantly in the coming years.
- Inventory turns maintained at previous year levels despite higher inventory levels

Rs Crores



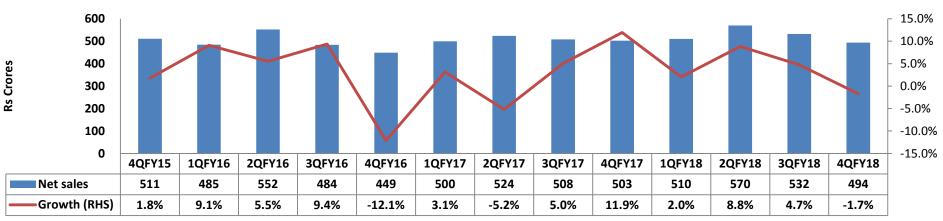






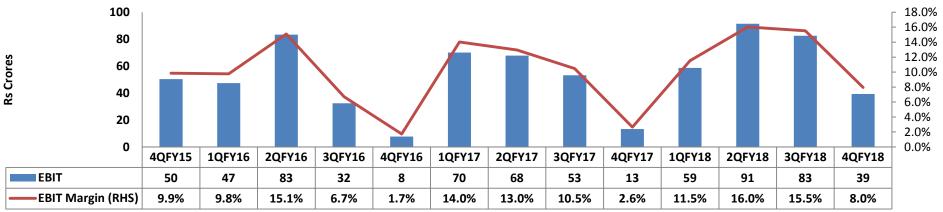
- Financials of the Company do not include PED from Q1, FY '18 onwards due to its demerger into TEAL
- Income of Q4 FY 18 and Q4FY 17 has been restated due to change in accounting of management agent commission





Watches: Net Income



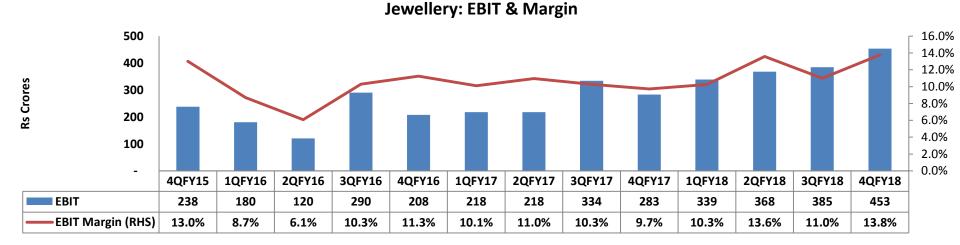


 Income of Q4 FY 18 and Q4FY 17 has been restated due to change in accounting of management agent commission



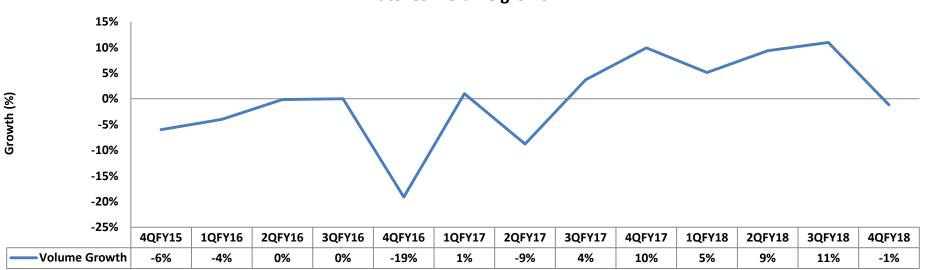


#### Jewellery: Net Income



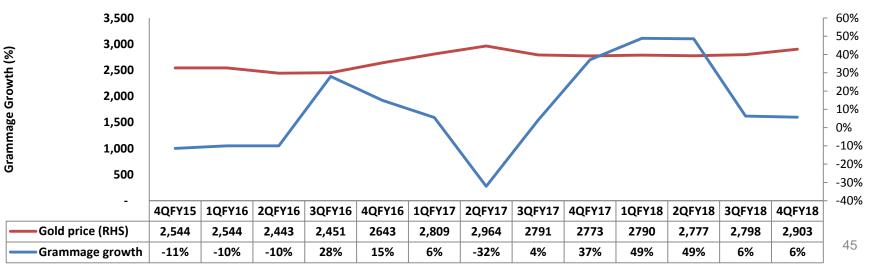
 Income of Q4 FY 18 and Q4FY 17 has been restated due to change in accounting of management agent commission





Watches: Volume growth

Jewellery: Gold price (22kt) and Grammage growth

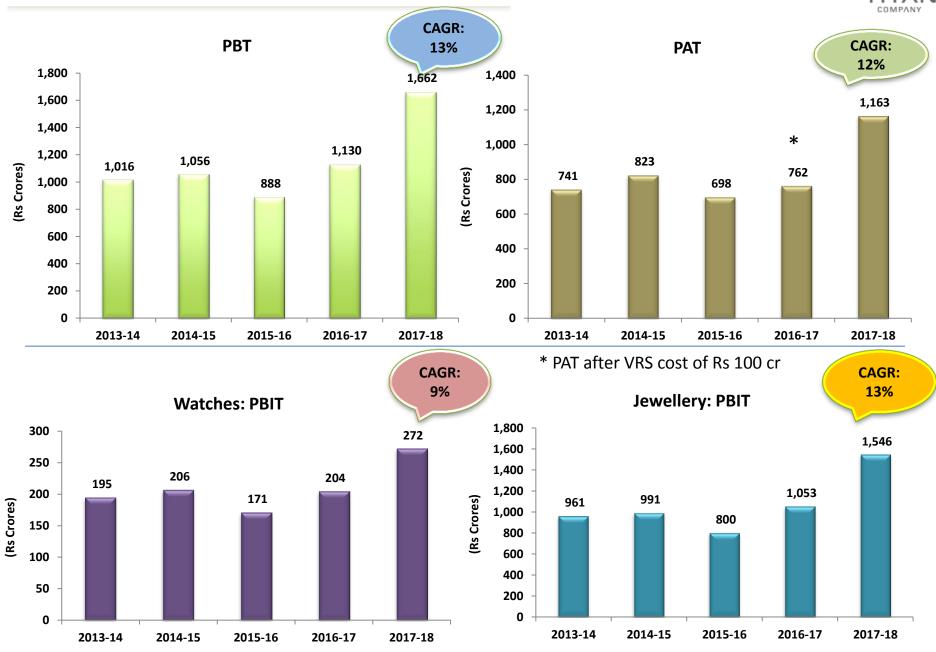




### **Annual Performance Trends**

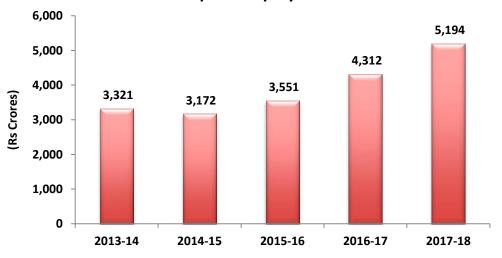


#### **Annual Performance Trends**



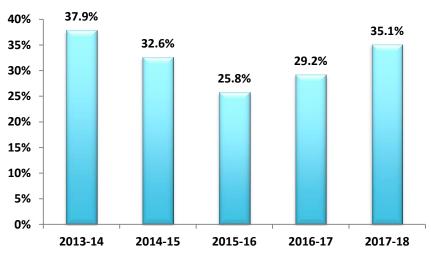


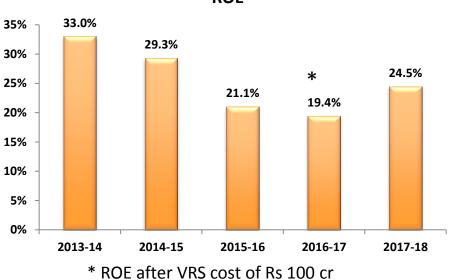
#### **Annual Performance Trends**



Capital Employed

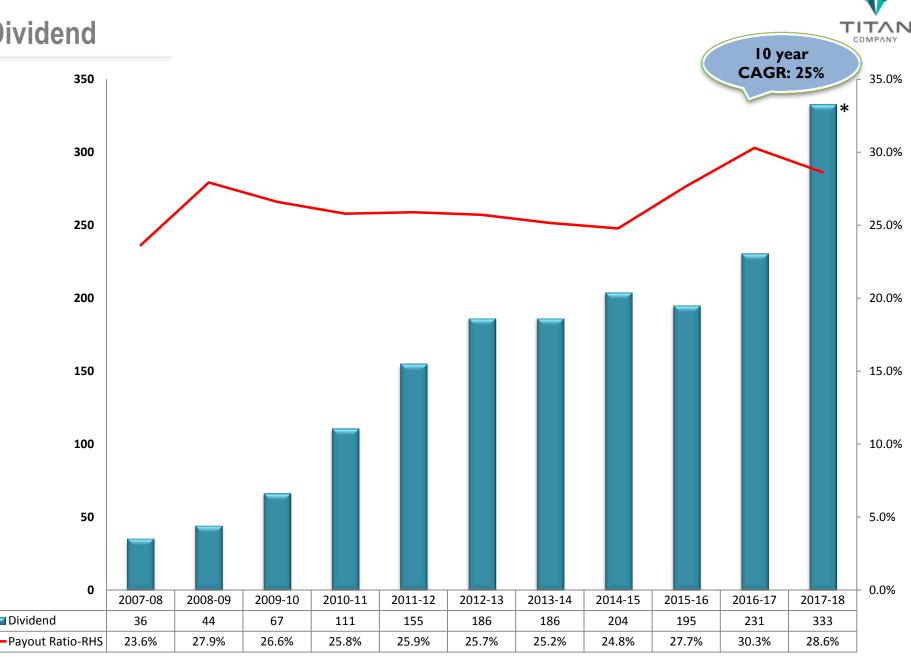
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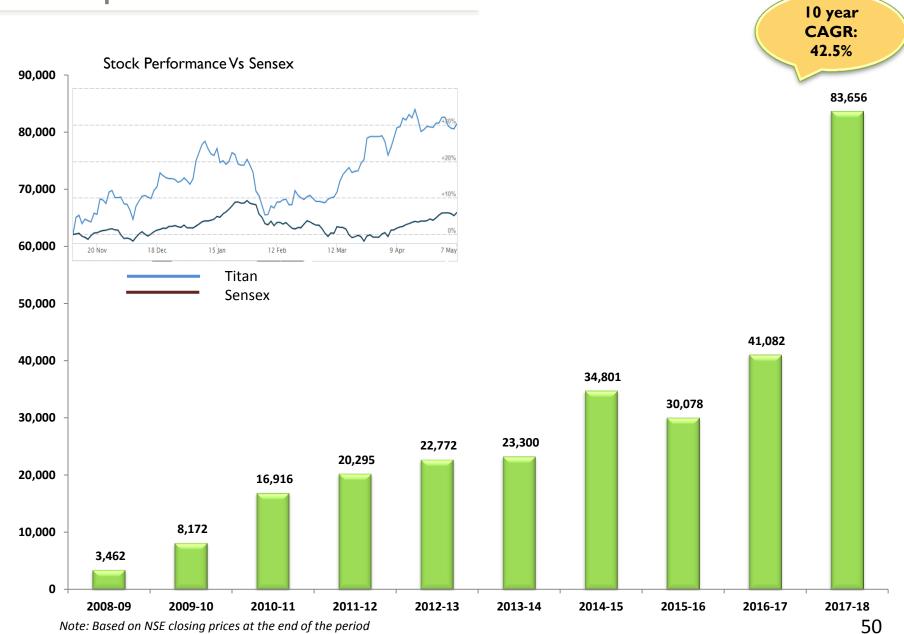
ROE





\* Proposed dividend for FY 17-18, subjected to share holder approval

#### **Market Capitalisation**



TITAN



## Sustainability @ Titan

#### Formally defined CSR Policy in line with the company's vision

The CSR focus at Titan will be driven by broad themes such as upliftment of the underprivileged girl child, Skill development for the under privileged and support for Indian Arts, Crafts and Heritage

#### Key initiatives driven:

Girl Child / education:	Reached out to 13500 girls through remedial education across Krishnagiri, Uttarakhand and other regions	
	Holistic engagement towards girl child empowerment – Long term initiative at two locations Cuddalore in TN and Yadg Karnatakawill reach out to 100000 girls over a fie to six year period through multiple interventions.	ir in
Skill development	Skilled over 11500 underprivileged children through a combination of finishing schools in government ITI's., market led skills, and enhancing employability skills for engineering college going students in tier 3 and 4 engg colleges, and skillin placement of differently abled	
Supporting Arts Crafts . Heritage / Celebrating	Working with two craft communities one in Benares, & one with the youth of Kashmir for revival & enable market linkag	es
Indian Heritage	Engaging in supporting Art and culture through India Foundation for Arts, Ranga Shankara	
Support towards local and National Causes	Completed and handed over 11 Water and sanitation projects as part of rehabilitation efforts in Uttarakhand	
_	Happy Eyes – Eye screening and supporting cataract operations for underprivileged children and adults	
Others	Launch of Design Impact award for social Change	
-	Adoption of lakes for rejuvenation	
-	Reached out to 3.5 Lakhs beneficiaries during 2017-18 through our CSR programs	51

# **Thank You**

