## **BBB DARASHAW**

## Total Solutions Repository

Ref No.: ISS/WAQT11819

July 10, 2018

Titan Company Limited
'Integrity' No. 193 Veerasandra
Electronics City P.O.
Off Hosur Main Road
Bangalore - 560100

ı

Dear Sir,

Sub: Extract of the Correspondence report required as per Regulation 13(3)
of SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015 for
the quarter 01.04.2018 to 30.06,2018

As per your request, the required information is given below:

Serial No.	Details of Investor Complaints	No. Of Complaint	
1	Pending as on 01.04.2018	0	
2	Received during the quarter ended 30.06.2018	11	
3	Disposed off during the quarter ended 30.06.2018	9	
4	Unresolved at the end of the quarter ended	2	
	30.06.2018		

- 1 complaint received from Debananda Pani through SCORES regarding dividend payments has been resolved.
- 1 complaint received from Apt. Packaging Limited through SCORES regarding releasing of dividend payments in the changed name has been resolved.
- 1 complaint received from Pia Dayarisa Rynjah Anand through SCORES regarding issue of duplicate shares has been resolved.
- 1 complaint received from Sudhir Kumar Ghose through SCORES regarding non receipt of shares has been resolved.
- 1 complaint received from Shakti Bhushan through SCORES regarding non receipt of shares after transfer has been resolved.
- 1 complaint received from Pia Dayarisa Rynjah Anand through SCORES regarding updation of change in signature remains pending.
- 1 complaint received from Rashmi Babulal Vaira through SCORES regarding loss of shares has been resolved.
- 1 complaint received from Shakti Bhushan through SCORES regarding non receipt of shares after transfer remains pending.
- 1 complaint received from Sanjeev Nehra through NSE regarding transfer of securities has been replied to.
- 1 complaint received from Shakti Bhushan through NSE regarding non receipt of shares after transfer has been replied to.
- 1 complaint received from Anil Kumar Poddar through NSE regarding service of documents by Speed Post has been replied to.

### **TSR DARASHAW LIMITED**

6-10, Haji Moosa Patrawala Ind. Estate, 20 Dr. E. Moses Road, Near Famous Studio, Mahalaxmi (W), Mumbai - 400 011. CIN: U67120MH1985PLC037369 Tel.: +91 22 6656 8484 Fax: +91 22 6656 8494

E-mail: csg-unit@tsrdarashaw.com Website: www.tsrdarashaw.com



Thanking you,

Yours faithfully,

For TSR Darashaw Ltd.

Smita Rao Manager

**TSR DARASHAW LIMITED** 

6-10, Haji Moosa Patrawala Ind. Estate, 20 Dr. E. Moses Road, Near Famous Studio, Mahalaxmi (W), Mumbai - 400 011. CIN: U67120MH1985PLC037369 Tel.: +91 22 6656 8484 Fax: +91 22 6656 8494

E-mail: csg-unit@tsrdarashaw.com Website: www.tsrdarashaw.com

# TITAN COMPANY LIMITED REPORT ON CORRESPONDENCE / COMMUNICATION RECEIVED FROM THE INVESTORS FOR THE PERIOD from 1st April 2018 To 30th June, 2018

SR.	NATURE OF QUERIES		REPLIED WITHIN			TOTAL	PENDING DAYS			TOTAL		
NO.	(CORRESPONDENCE)	EIVED	1-7	8 - 15	16-22	>22	REPLIED	1-7	8 - 15	16-22	> 22	PENDING
1	COMPLAINTS											
1	LETTERS RECEIVED FROM SEBI AND OTHER STATUTORY BODIES	11	3	5	0	1	9	0	1	0	1	
2	COMPLAINTS FROM INVESTORS	0	0	0	0	0	0	0	:0	0	0	/ //
11	QUERIES											
1	NON RECEIPT OF INTEREST/DIVIDEND WARRANTS											
1A	WARRANTS ALREADY PAID	6	6	0	0	0	6	0	0	0	ಂ	
1B	REQUESTS PERTAINING TO OUTDATED, DUPLICATE WARRANTS AND CHANGES ON LIVE WARRANTS	421	287	116	0	0	403	18	0	0	0	18
1C	REPLY SENT GIVING WARRANT /CHEQUE DETAILS (RECONCILIATION IN PROCESS)	0	0	0	0	0	0	0	0	0	0	C
1D	QUERIES IN CONNECTION WITH PAYMENTS	139	120	12	0	0	132	7	0	0	0	
2	TRANSFER OF SECURITIES	6	6	0	0	0	6	0	.0	0	0	
3	DEMATERIALISATION OF SHARES	5	5	0	0	.0	. 5	0	0	0	:0	
4	BONUS ISSUE	0	0	0	0	0	0	0	0	0	0	ં
5	REDEMPTION	0	0	0	0	0	0	0	0	. 0	0	- 0
6	CORRESPONDENCE RELATED TO LEGAL MATTERS	3	2	1	0	0	3	0	0	0	D	- 0
111	REQUESTS											
1	NAME/STATUS CORRECTION	10	8	2	0	0	10	0	0	0	0	
2	CHANGE OF ADDRESS REQUESTS	86	83	0	0	0	83	3	0	0	0	3
3	ECS/MANDATE REQUESTS	61	58	0	0	0	58	3	0	0	0	
4	LOSS OF SHARES	144	48	78	8	0	134	10	.0	0	0	10
5	SPLIT/CONSOLIDATION/RENEWAL/DUPLICATE ISSUE OF SHARES	26	21	2	0	0	23	3	0	0	0	
6	NOMINATION REQUESTS	8	8	0	0	0	8	0	0	0	0	
7	TAX EXEMPTION FORMS/PAN UPDATION AND RELATED QUERIES	0	0	0	0	0	0	0	Ü	0	0	C
8	TRANSMISSION OF SECURITIES	55	45	7	0	0	52	3	0	0	0	3
9	EXCHANGE/SUB-DIVISION OF OLD SHARES / CONVERSION	35	29	2	0	0	31	4	0	0	0	. 4
10	DOCUMENT REGISTRATION	50	20	25	3		0	48	2	0	0	- 2
IV	OTHERS (MISCELLANEOUS)											
1	VERIFICATION OF HOLDINGS	0	0	0	0	0	0	0	0	0	D	
2	ANNUAL REPORT	4	4	0	0	0	4	0	0	0	0	
		- 4	4	0	0	0	4	0	0	0	О	- 0
4	UPDATION OF EMAIL IDS CHANGE OF ADDRESS QUERIES	3	3	0	0	0	3	0	0	0	0	
_		23	21	0	0		21	2	0	0		- 2
	DEPOSITORY SYSTEM	-	_	-	3/5/	-		-		- 9	7.2	
6	SECURITIES/WARRANTS ENCLOSURE LETTERS	7	7	0	0		7	0	.0	0	-	
7	GENERAL INQUIRIES	8	8	-	0		8	0	0	0	- 20	- 0
8	TSR W LR WITHOUT LR	0	0		0	0.000	. 0	0	0	0	17.50	
9	ATR FOR OLD SEBI CASE	0	0		0	-	.0	0	0	0	-	
10	SIGNATURE CASES	124	123	0	0	0	123	1	0	0	0	1



#### **TITAN COMPANY LIMITED**

### Correspondence Report for the period 1st Apr 2018 to 30th Jun 2018

Sr. No.	Description	Brought Forward from last quarter	Total Received	Total Replied	Total Pending
	COMPLAINTS				
Α	Letters received through Statutory / Regulatory Bodies				
1	SEBI	0	8	6	
2	STOCK EXCHANGES	0	3	3	
3	NSDL / CDSL	0	0	0	
4	MOCA	0	0	0	
	Total Nos	0	11	9	
В	Legal Matters	1			
1	Court / Consumer Forum Matters	0	0	0	
	Total Nos	0	0	0	
С	Payments				
1	Non receipt of warrants (queries received one month after the date of payment and where recon of the payment is in progress due to which fresh instruments cannot be issued)	0	0	0	
2	Fraudulent encashment of warrants	0	0	0	
	Total Nos	0	0	0	
D	Letters in the nature of reminders /	0	0	0	
	complaints				
	Total Correspondence Statistics	0	11	9	

The correspondence identified as investor complaints are letters received through Statutory/
Regulatory bodies and those related to Court/ Consumer forum matters (where the Company/
Registrar is involved and is accused of deficiency in service), fraudulent encashment and nonreceipt of amounts where reconciliation of the payment is in progress/completed after the end of
the reporting period



# TITAN COMPANY LIMITED Report of cases received through Statutory / Regulatory Bodies in the period 01.04.2018 to 30.06.2018

Source of Letter	Sr No	Name of the complainant and nature of the Query	Date of receipt	Description of the case	Date of Reply
SCORES	1.	Pia Dayarisa Rynjah Anand SEBIE/UP18/0000509/1 TWN4631	23.05.2018	The complaint pertains to transmission of 3120 shares with Legal representation.  Succession certificate has been registered in our records on 17.02.2018. Vide our registered letter dated 18.02.2018, the claimant Ms Pia Dayarisha Rynjah Anand was intimated regarding the same. Vide the said letter she was advised to execute an Affidavit for identification, as per SEBI Circular SEBI,/Ho/l.IIRSll3/Cl.R/P /20i6/85 dated 15.09.16.  Reminder was sent vide our registered letter dated 15.05.2018.  The ATR was accordingly uploaded on SCORES and the complaint has been closed by SEBI on 03.07.18	16.05.2018
SCORES	2.	Shakti Bhushan SEBIP/DH18/0000426/1 TWP26051	22.06.2018	The complaint pertains to transfer of shares in favour of Shakti Bhushan.  The shares are subject matter of an Appeal filed by Mr. Shakti Bhushan in the High Court at Delhi. Since matter is sub-judice and pending before the High Court of Delhi, as such we are unable to take any further action in the matter till the Final Disposal of the matter.	27.06.2018



	The ATR was accordingly uploaded on SCORES and the complaint has been closed by SEBI on 03.07.18

